



# United Way of North Central Florida 2-1-1

GIVE. ADVOCATE. VOLUNTEER.

**LIVE UNITED**

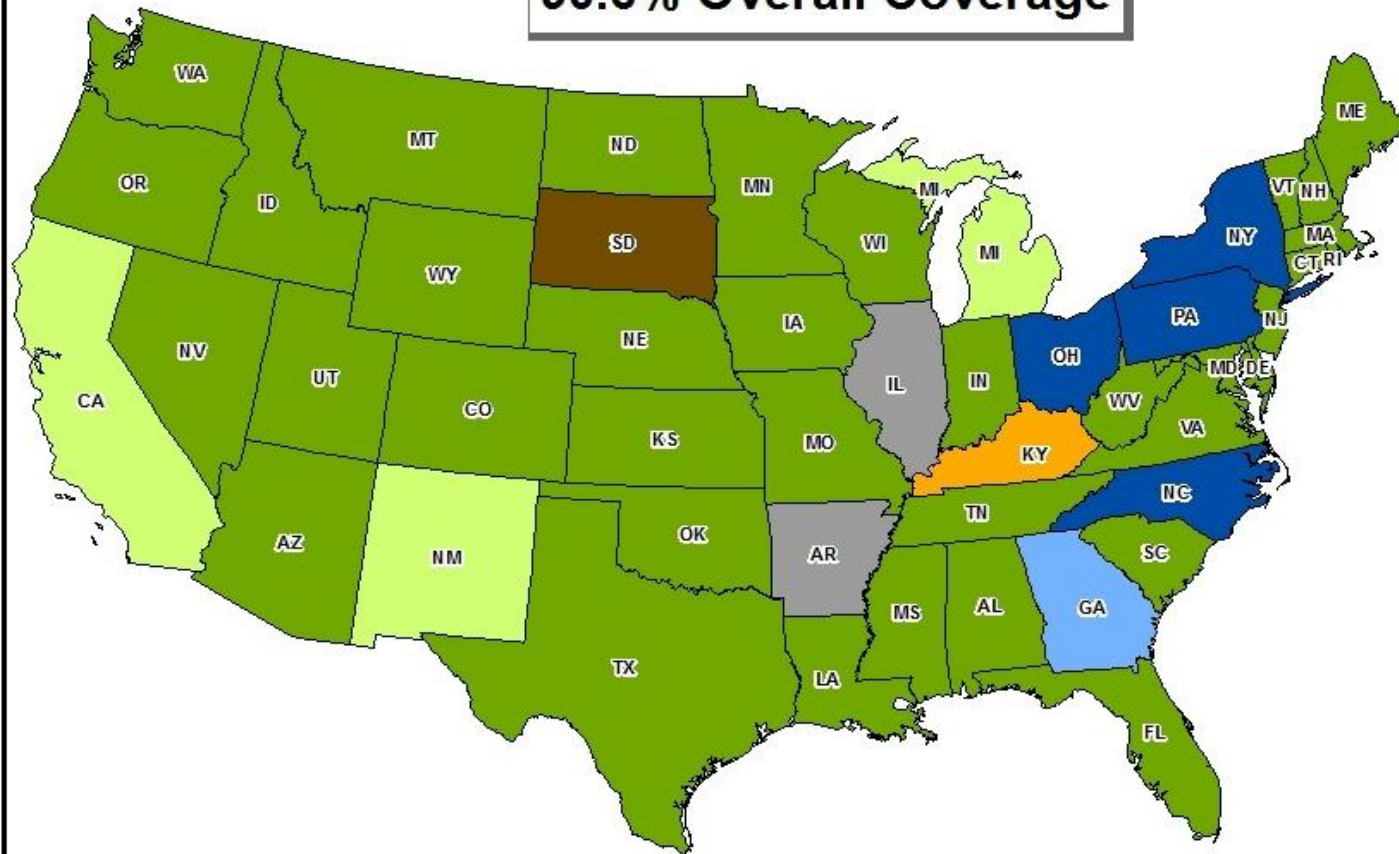


# Current National 2-1-1 Coverage

**% of Population Covered\*  
by 2-1-1 in Each State**

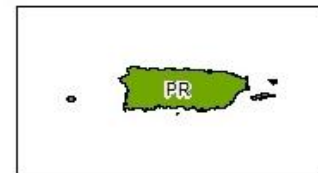


**90.6% Overall Coverage**

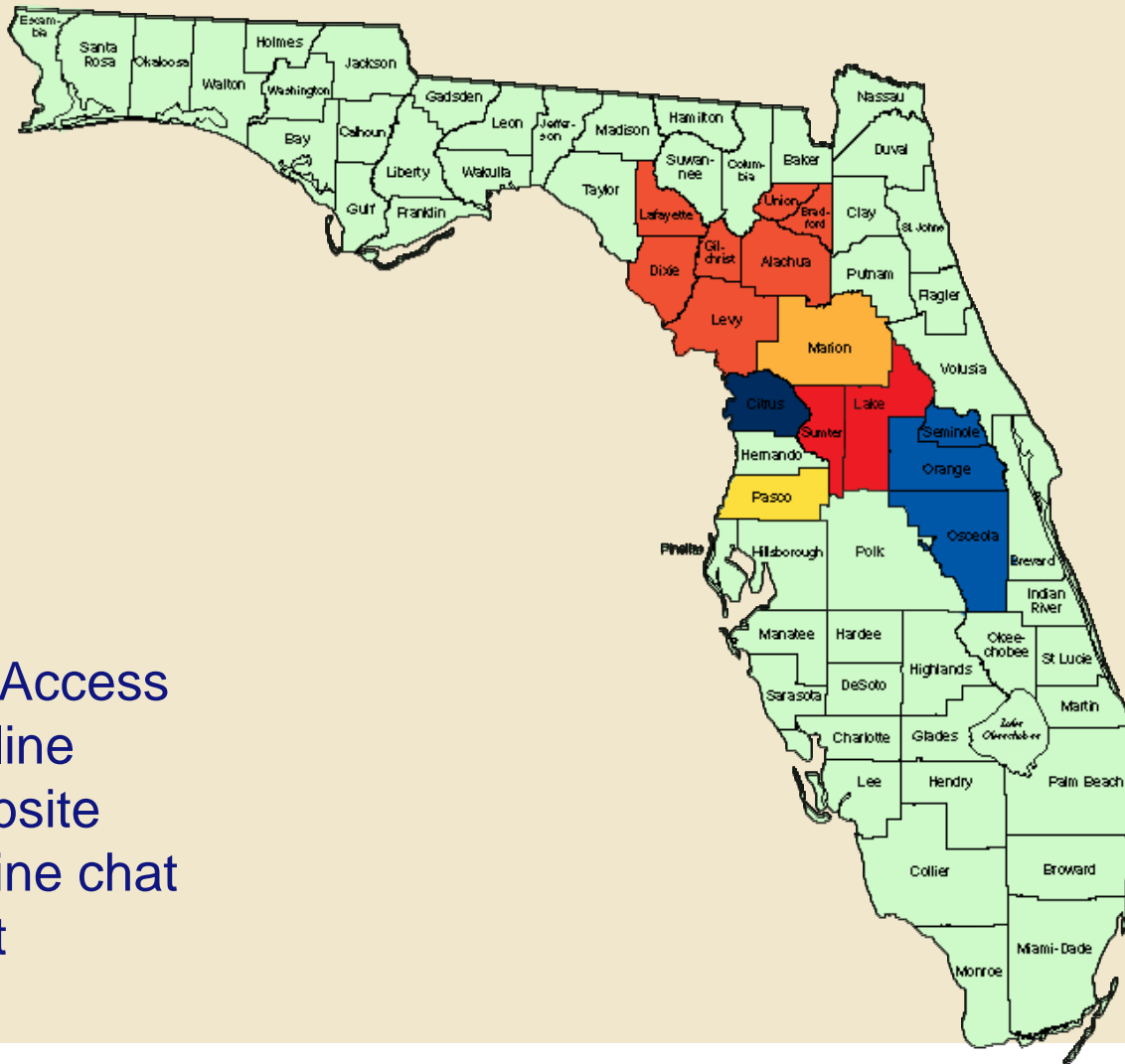


**% 2-1-1 Coverage by State**

- 100% Coverage
- More than 90% Coverage
- More than 80% Coverage
- More than 60% Coverage
- More than 40% Coverage
- More than 20% Coverage
- Less than 20% Coverage



# 2-1-1 Service Area



## 24/7/365 Access

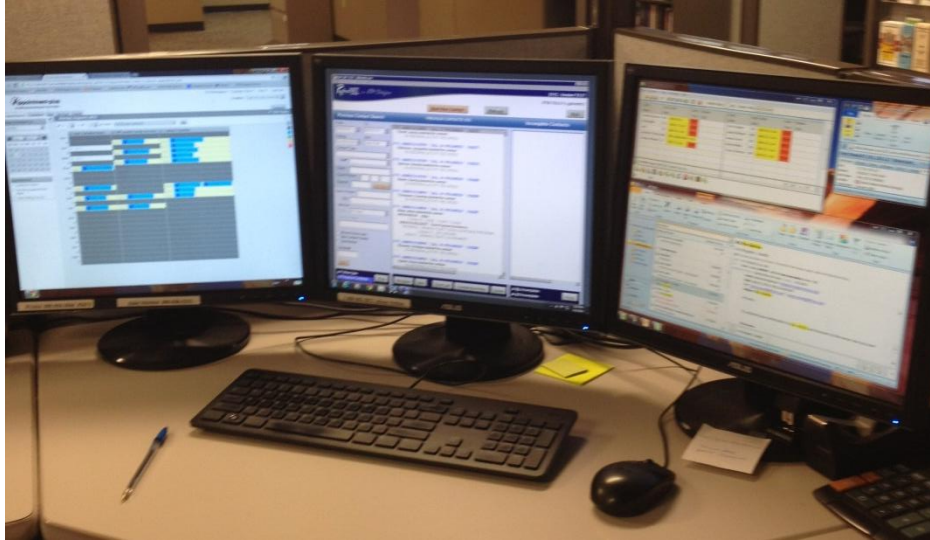
- Hotline
- Website
- Online chat
- Text

# Standard 2-1-1 Service?

- Access and connection to government, health, community, and social services via phone
- 24 hours a day, 7 days a week, 365 days a year
- Reports on call volume, demographics and service requests.
- Free & Anonymous
- Disaster Response



# 2-1-1 At The Next Level



- 24/7 on-line database
- Real time email, chat & text
- Appointment setting
- Cross trained in suicide, crisis de-escalation and disaster response
- Regional provider for 15 counties
- Specialized Reports and GIS mapping
- Multi-lingual, ensuring access for all

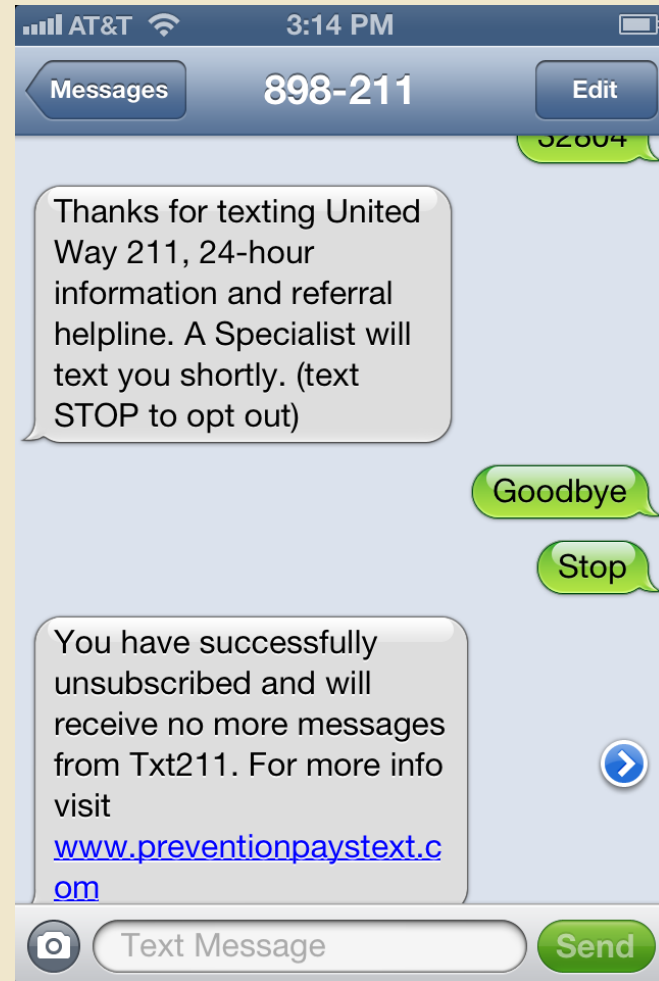




# Text and Chat



- Text your zip code to 898-211
- Live [Chat](#)



# Technology and Accessibility

- Disaster Response
- 24/7 on-line agency updates

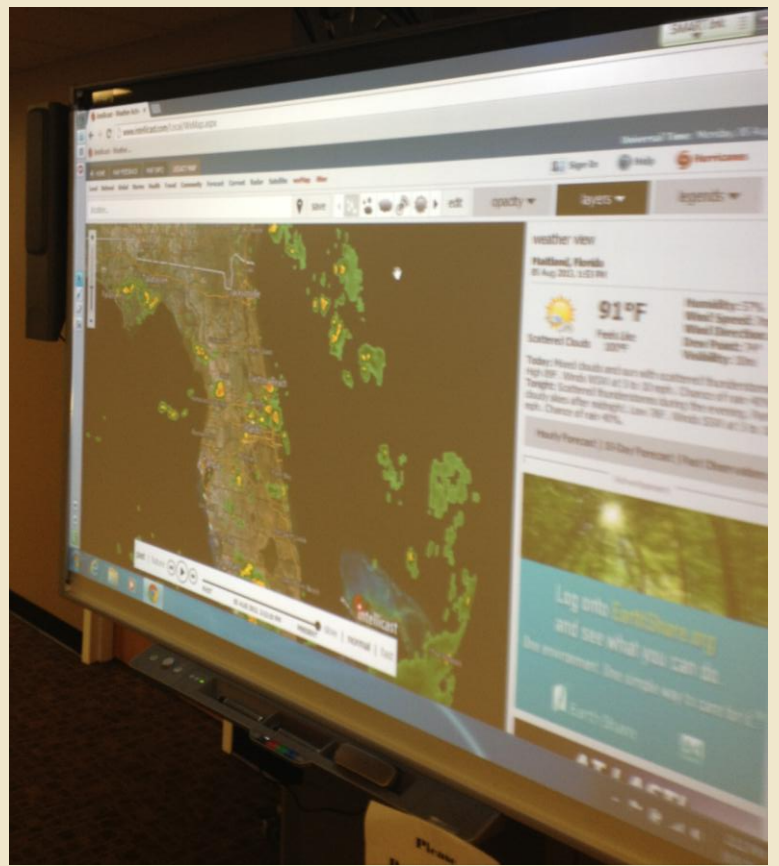
Search by Agency or Program name Search Hints

Type a word or phrase

*(Examples: Meals on Wheels, Salvation Army)*

Any Word

Service providers click this button to add or update your information in our database





*Thank You.*

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